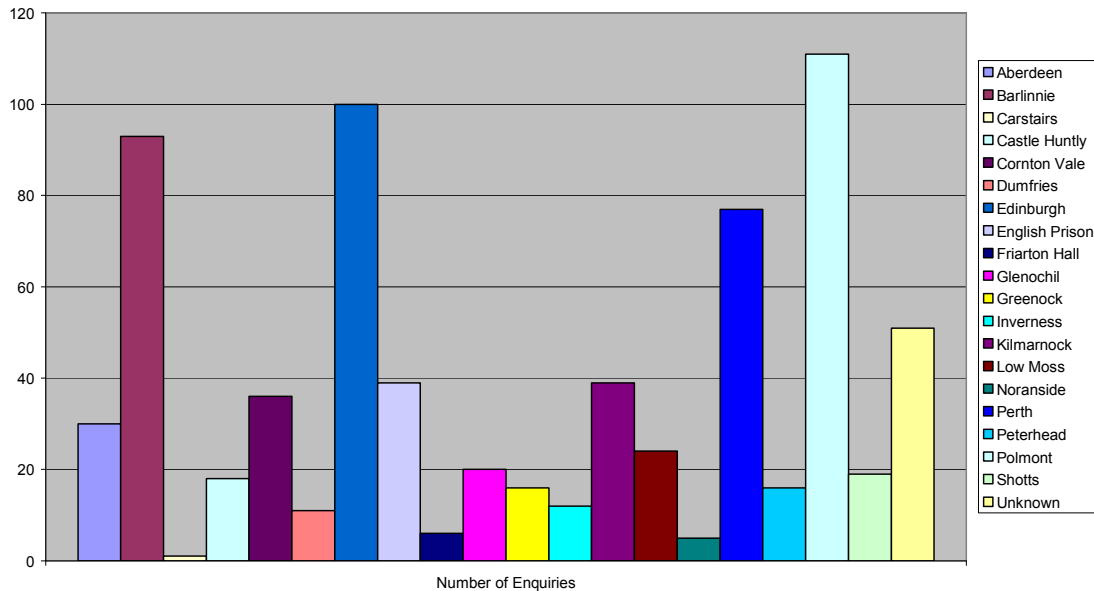


**Scottish Prisoners' Families Helpline  
ANNUAL STATISTICS  
April 2005-March 2006**

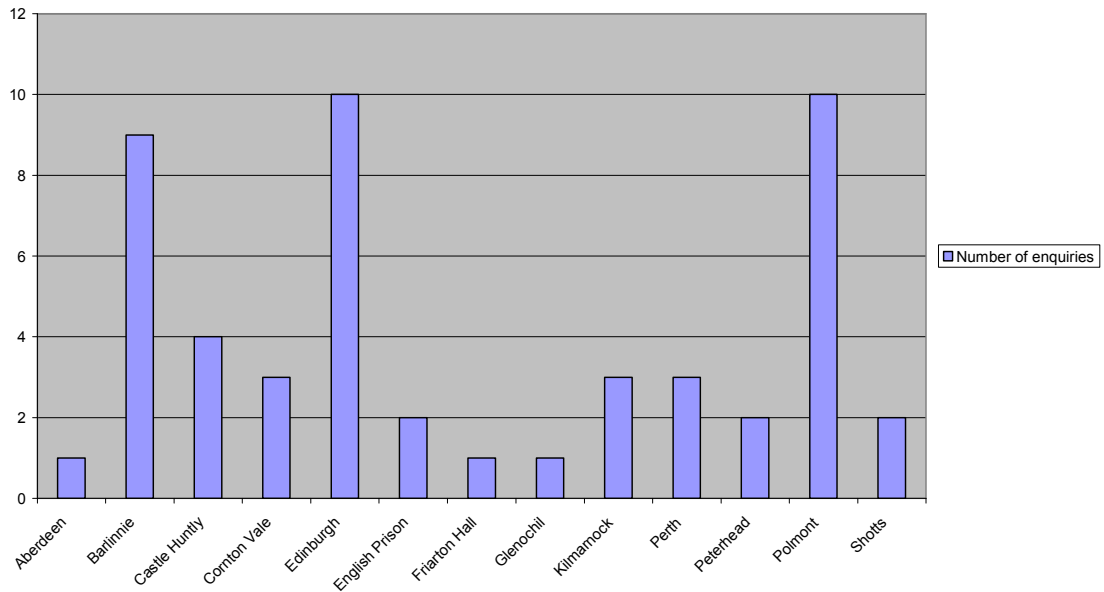
**Calls Per Establishment 2005 -2006**



Prison	Number of Enquiries April 04 - Mar 05	Number of Enquiries April 05 - Mar 06
Aberdeen	34	30
Barlinnie	82	93
Carstairs	4	1
Castle Huntly	7	18
Cornton Vale	58	36
Dumfries	19	11
Edinburgh	156	100
English Prison	33	39
Friarton Hall	3	6
Glenochil	30	20
Greenock	22	16
Guernsey	3	0
Inverness	30	12
Kilmarnock	38	39
Low Moss	23	24
Noranside	22	5
Perth	75	77
Peterhead	25	16
Polmont	101	111
Shotts	46	19

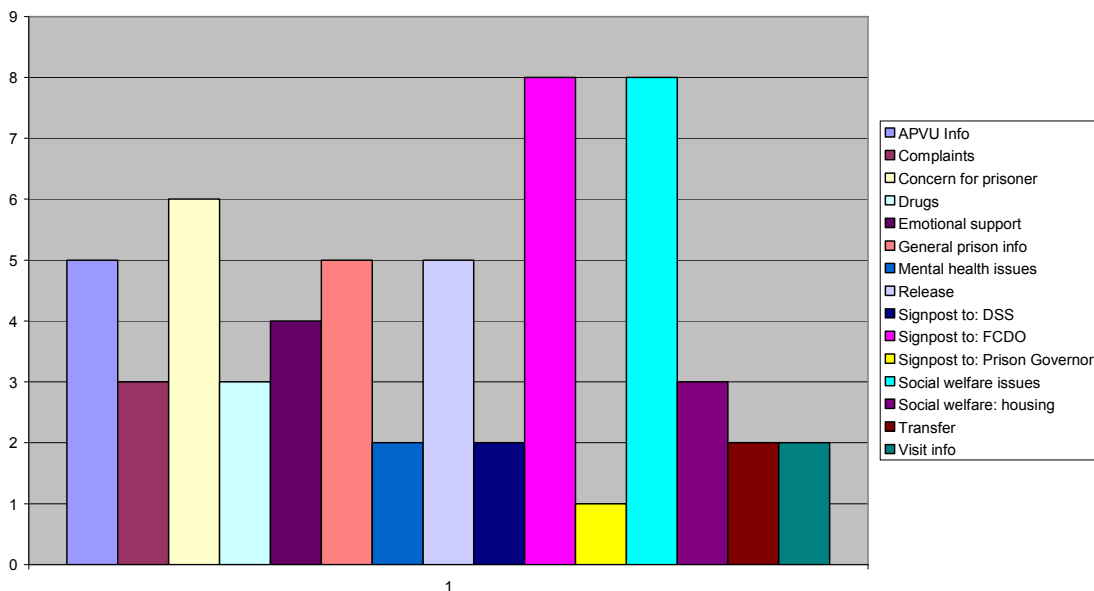
Recently the Helpline has noted an increase in call volume around mental health issues within the prisons. However, mental health impacts on the family too and a recent call to the Helpline indicated that there were mental health problems not only with the prisoner but also with his wife and two of their children. It is our intention to monitor all issues around mental health carefully and report back by prison any change in pattern and call level when numbers are sufficient to demonstrate statistical substance.

**Calls requiring contact with prison**



This graph gives an indication of the occasions where calls resulted in the prison being contacted on the callers' behalf. In most instances this would have been done with their permission and would have taken account of a range of situations. Sometimes callers are anxious about calling the prison or feel unable to explain themselves or the issues they are concerned about. These figures will also take account of potential self harm or suicide issues where Families Outside's own risk management protocol will determine the need to contact the prison.

**Open Estate Main Issues 2005-2006**



Each prison establishment presents a unique picture dependent upon the prison population, type of establishment and other unforeseeable factors which are present in an ever changing environment. There is therefore no direct comparison with callers issues.