

Where To Go For Help

If you need information on Scottish prisons, support or where to go for help

- **Families Outside Support & Information Helpline**
Tel: 0500 83 93 83
e-mail: admin@familiesoutside.org.uk
www.familiesoutside.org.uk
A service for families and friends who have a relative in custody in Scotland. They may assist with many of the issues highlighted below.

For people on a low income, information on help with the costs of visiting:

- **Assisted Prisons Visits Unit**
0300 063 2100

If there are issues around drugs:

- **SFAD – Scottish Families Affected by Drugs**
Helpline 08080 101011
The national helpline for the parents and families of drug misusers.
www.sfad.org.uk
- **ADFAM**
Helpline 020 7553 7640
UK helpline for families and friends of drug users.
www.adfam.org.uk

If you have a relative or friend in custody in England & Wales:

- **Prisoners' Families Helpline**
0808 808 2003
www.prisonersfamilieshelpline.org.uk

If you think that a prisoner is at risk from suicide or self harm:

- Telephone the prison and ask to speak to the duty manager or the person in charge.
- Telephone Families Outside on 0500 83 93 83

If the prisoner feels isolated or lonely or would like someone to talk with:

- **HOPE**
Tel 0141 552 0229
www.hopescotland.com
Run a visiting scheme for prisoners & their families who are lonely or isolated.
- **Listener scheme**
Most prisons offer a listener scheme where prisoners offer confidential support to other prisoners. They are trained by the Samaritans.

When the prisoner is released:

- **SACRO**
Provides support & information to released prisoners and those about to be released. They have offices throughout Scotland. Contact 0131 624 7270 for your nearest office.
E-mail info@national.sacro.org.uk
www.sacro.org.uk
- **APEX**
Supports prisoners into employment on release. They have offices throughout Scotland. Contact 0131 220 0130.
E-mail admin @apexscotland.org.uk
www.apex.org.uk
- **Routes Out of Prison/Wise Group**
For prisoners returning to Glasgow, North Lanarkshire, Renfrewshire, Forth Valley.
A team of life coaches and job developers, many of whom have personal experience of offending, provide support to individuals (in prison and after) to resolve release issues.
A family worker is also available for relatives of those involved with the project. Contact through prison Links Centre staff.
- **Circle**
The project works with prisoners and their families in Cornton Vale, Greenock and Addiewell prisons offering help and support to individuals whilst serving a sentence, and help on preparing for release to their family and children. For more information contact Head Office: Tel 0131 552 0305. Website: www.circlescotland.com

If you believe the case to be a miscarriage of justice:

- **MOJO** (Miscarriages of Justice)
Tel: 0141 418 0152
E-mail mojoscotland@mac.com
www.mojoscotland.com

If you would like information about prisoners' rights and conditions in prison:

- **Prison Reform Trust**
Tel. 020 7251 5070
Freepost for people in prison
Freepost
ND6 128
London
EC1B 1PN
www.prisonreformtrust.org.uk

If you are feeling suicidal, depressed or in danger of self harming:

- **The Samaritans:**
Tel: 08457 90 90 90
E-mail jo@samaritans.org
PO Box 9090, Stirling FK8 2SA
24 hour emotional support by phone, e-mail or letter.

If you're depressed or anxious:

- **Breathing Space**
Tel: 0800 83 85 87
A free, confidential phonenumber providing advice and guidance when you are down.
- **Scottish Association for Mental Health**
Information Line about mental health issues.
Tel. 0800 417 3466
Monday – Friday 2 p.m. – 4.30 p.m.
E-mail: enquire@samh.org.uk
www.samh.org.uk

If you have problems with housing:

- **Shelter Scotland**
0808 800 4444
www.scotland.shelter.org.uk

If you are bringing up children alone:

- **Parentline Scotland**
0800 028 2233
www.children1st.org.uk
- **Lone Parent Helpline**
0808 801 0323
www.opfs.org.uk

If there are issues with domestic violence:

Updated Jan 2012 Information correct at time of printing
All information sheets are available on our website at www.familiesoutside.org.uk

- **Scottish Domestic Abuse Helpline**
Tel. 0800 027 1234 (24 hours)

If there are relationship difficulties:

- **Relationships Scotland**
0845 119 2020
Counselling, mediation and family support across Scotland.

If there are issues with debt or you need financial support:

- Your local **Citizens' Advice Bureau** can help with problems concerning housing, benefits, debt or welfare –check phone book for details.
www.adviceguide.org.uk

If you need legal advice:

- **Contact your solicitor**
- **Public Defence Solicitors' Office**
Tel 0800 328 1222
Specialist criminal defence lawyers
- **Scottish Child Law Centre**
Tel. 0131 667 6333.
Under -18 line 0800 328 8970
www.sclc.org.uk
They provide advice & information on all aspects of Scottish law as it relates to the rights of children & young people.
- **Equality and Human Rights Commission**
Helpline Scotland 0845 604 5510
www.equalityhumanrights.com
Information and guidance on discrimination and human rights issues.

If you're unhappy with press coverage of the case or are being asked to sell your story:

- **MediaWise**
Tel: 0117 939 9333
E-Mail: info@mediawise.org.uk
Advice & support to those affected by inaccurate or unfair press coverage and those considering selling their stories
- **UNLOCK**
Tel: 01634 247350 enquiries@unlock.orh.uk
Information and support service for offenders and their families, providing access to insurance, banking, employment, financial and other advice.