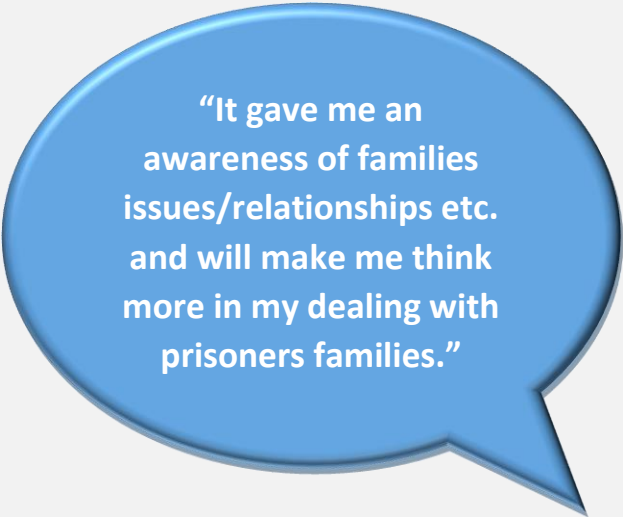


Sample training for prison staff


Working with Visitors to the Prison

Following a request from Scottish Prison Service, training with prison officers, specifically around what skills are needed to promote good relations with visitors coming into individual establishments, was developed.

On a daily basis, prison staff are faced with a range of people visiting their prison establishment and whilst this is usually straight forward, it can also be challenging. Recognising how to deal with difficult situations, what is needed to promote positive relationships with individuals coming into establishments, and applying the skills and knowledge staff already have to enable prison visitors to have a positive and comfortable visiting experience, has been rolled out and delivered to a number of prisons.



“It gave me an awareness of families issues/relationships etc. and will make me think more in my dealing with prisoners families.”



“Very interesting interactive session, well delivered and appropriate information for the job we carry out.”

Learning Outcomes

By the end of the session, participants will be able to:

- Identify ways that prison staff can apply their learning to better meet the needs of visiting children and families
- Utilise the core skills of a Prison Officer to provide prison visitors with a positive experience
- Recognise the importance of positive family ties in relation to reducing reoffending.